

# Occlink's Resource & Development Mgmt. (ORDM)



## Resource & Development

Claims Strategies, Third Party Vendors, Training & Education are all very critical components in managing a workers compensation program for employers.

With more than 100 years of combined experience and expertise in claims management, loss control and hiring practices, Occlink and its partners have the ability to provide these resources to your business.

### *Claims Strategies*

Developing strategies for existing claims is just as important as establishing criteria for future claims. We recommend an independent and unbiased audit of all your existing claims prior to implementing processes for the future. This will assist in building on your existing processes in coordination with the new.

### *Third Party Vendors*

Do you currently select your panel resources? Do you decide who gets assigned to each of your cases? Do you know what kind of contract each of those providers has in place? What are the protocols that they must adhere to?

These are all important questions that you as an employer have a right to know and develop.

### *Training & Education*

Having access to knowledge in claims is very important; however, useless without a true understanding of the entire process. Occlink will provide training and education to the key staff involved in the claims, safety and loss control processes.

In addition to in-house training, Occlink recommends the use of the Insurance Educational Association to learn more of the basics in California workers compensation.



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