

Occlink's Claims Information System (OCIS)



“Our ability to know what all the parties of the claim are doing or not doing via Occlink has saved us time and money and given us the control we need as an employer.”
– Jamie Strachan, Growers Express



Claims Clearinghouse

The success of administrating accurate and cost efficient claims through closure lies in the ability to access the entire claims information in an organized, systematic fashion.

Occlink's software is a clearinghouse for claims information. The database starts with the claims submission form and continues through the life of the claim.

There are areas dedicated to all claims communications. The system allows for information storage of:

- ✦ Medical Reports and Billings
- ✦ Nurse Case Management Reports and Billings
- ✦ Legal Documents and Legal Fees
- ✦ Claims Management Notes
- ✦ Other Critical Claims Information

As the claim evolves, the employer has the ability to view what is transpiring medically, legally and strategically. It allows the employer to be proactive rather than reactive.

The system has security to restrict information to only those parties who should have access; complying with HIPAA requirements.

Critical Information

Relying upon information is only as good as the information provided. If only a portion of information is input, decisions will be made based upon incomplete data.

OCIS provides valuable features that will assist in having complete data available. Below are some examples of the information available through OCIS:

- ✦ Listing of Providers in your Medical Provider Network
- ✦ Downloadable Forms
- ✦ Protocols and Agreements for all Providers involved

OCIS allows customization for each employer, providing opportunity to include additional information, critical to everyday processes.



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